

**POLICE AND CRIME COMMISSIONER'S OFFICE
PERFORMANCE AND GOVERNANCE BOARD
THURSDAY 23 JULY 2024**

Present:
John Tizard, Police and Crime Commissioner (JT) - PCCO
Trevor Rodenhurst, Chief Constable (TR) – Police Service
In Attendance:
Dan Vajzovic, Deputy Chief Constable – Police Service (DV)
John Murphy, Assistant Chief Constable – Police Service (JM)
Phil Wells, Chief Finance Officer – Police Service/OPCC (PW)
Wayne Humberstone, A/CEO – OPCC (WH)
Katie Beaumont, Head of Governance and Transparency - OPCC (KB)
Pauline Stewart, Executive Assistant - Minutes

Agenda Item	
Item 1:	<i>Chairs opening remarks</i>
Welcome	<p>PCC welcomed everyone to the meeting.</p> <p>Apologies: none</p> <p>No matters arising</p>
Item 2:	<p>2.1 Actions from previous meetings</p> <p>Minutes from the 27 June meeting agreed as accurate, following the correction of one amendment – ACC apologies. JM did attend the meeting.</p> <p>There are no actions from the previous meeting to be considered.</p> <p>It was agreed to publish minutes and papers from the meeting held on the 27th June 2024.</p>

Item 3:

3.1 Crime Performance Figures with Restricted Detail

Performance Focussed Performance and Governance

The ACC provided an overview of the crime levels in the Police Service.

- There has been a significant increase in demand relevant to the summer spike.
- In Q1, there were 1500 more crimes reported than last year, with an increase in demand geographically across all crime functions. The Analysts who looked at the data have stated that it is not mirrored in Cambridgeshire or Hertfordshire, and it is not a national trend. In comparison to last year when calling 101 there was a high abandonment rate.
- There is a big effort to record crime coming in and it has created a shift in the baseline. The next couple of months will provide the necessary data to measure.
- The solved crime rate for Bedfordshire is good at 11.8% Q1, solved 217 offences, getting more and solving more. The outcome rate and solved rate is proportionate of crimes.

The PCC asked several questions about trends in crime, crime resolution, staff/officer morale and welfare.

Resolved

- **That the update by the ACC be noted.**

3.2 Spotlight Report – Force National Contributions

The DCC referred to the National Contributions Spotlight Report, he reported and provided a summary of the report.

The PCC sought more information regarding appropriately promoting Operation Costello to support retention of Home Office grant funding and requested a further report.

The CC to send the report around Op Costello pre the HMIC assessment to the PCC.

Action CC

Right Care, Right Person (RCRP)

The PCC said that the ICS Chair and CEO had been complementary about the collaborative approach and developing the RCRP when they met recently. The PCC sought assurance that stakeholders are to be involved at the next phase regarding the impact on resources, health service and mental health service. The PCC asked for an evidence based review report.

The PCC also said that there should be no gaps or risks for members of the public. Working collaboratively with agencies, RCRP needs to be safe.

Resolved subject to the actions set out above.

3.3 MVAWG Paper

The ACC presented the report overview.

There were over 1000 cases in July and there is a steady solved rate. Emerald are dealing with a third of the cases. Six Soteria pillars adopted within the Vulnerability and Exploitation Board. Specific groups formed to deal with op Soteria to deal with rape.

Discussions took place and reassurance received.

Resolved.

3.4 HMICFRS Update Paper

The DCC presented a report on the HMICFRS Police Service future visit.

The PCC to be kept updated throughout the inspection.

Resolved

Item 4:

4.1 Risk (Change in risk OPCC and the Police Service)

The PCC provided recent feedback from Officers regarding the pressures and demand placed on them.

Resolved.

Item 5:

5.1 Collaboration Updates:

The DCC provided an overview of the report.

Joint Protective Services (JPS) – Quarterly Update

- JCOB Performance Report – Cameras, Tickets and Collisions (CTC), looking at costs and changing to electronic tickets to save money.
- Firearms Licencing – Additional resources have been put into the Licencing Team to deal with demand.

The PCC provided feedback from recent conversations with the public and there is a loss of confidence from those seeking renewal of licences and delays.

	<p>The CC provided reassurance. There is an increase in resources, key roles and the operating system is more efficient. The customers experience will change. Priorities are for those with professional / business needs.</p> <p>DCC will take it forward with the National Farmers Union.</p> <p style="text-align: right;">Action DCC</p> <p>A discussion took place regarding the RPU and mobile units.</p> <p>East Region Special Operations Unit Report</p> <p>The DCC provided an overview of the ROCU report and update on key appointments including Hannah Wilkinson, T/Head of Counter Terrorism Intelligence Unit in the Eastern region.</p> <p>The PCC raised the issue that the public do not understand the work provided in the Eastern Region, ROCU and CT at a local level. Having an understanding would support the precept and budget. An appropriate comms to be drafted.</p> <p>Action DCC</p> <p>The PCC was assured that the ERSOU is high performing. The effective system is strong nationally with the appropriate capacity and the right level of policing. Colleagues work collaboratively across the region to keep residents safe.</p>
<p>Item 6:</p>	<p>6.1: Chief Constable Complaints</p> <p>No complaints were raised.</p> <p>6.2: Reviews</p> <p>The OPCC has received 6 reviews since the June Board. 4 reviews are outstanding but no concerns at this time.</p>
<p>Item 7:</p>	<p>7.1 Budget / Efficiency</p> <p><i>To be discussed at the next meeting.</i></p> <p><i>August 2024.</i></p>
<p>Item 8:</p>	<p>Reflection</p> <p>The ACC will keep the PCC sited on updates regarding the prison system, working through risks and reoffending with the multi-agency intelligence partnership.</p> <p>The PCC gave thanks to the Exec for their key objectives for the Police and Crime Plan.</p> <p>The PCC explained that the OPCC are in the process of recruiting a new CEO. The CC is invited to be on the interview panel.</p>

	<p>Thank PG for her support on the Performance and Governance board as she is moving on from the OPCC.</p>
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	<p>Date of next Meeting - 29 August 2024.</p>
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